

Foundations for the Future: Our Strategic Path to 2029



Organizational Development and Capacity Building

We support our staff and ensure that staff capacity is determined by service levels.

We will foster a healthy, safe and resilient organization by investing in our people, strengthening leadership and enhancing internal capacity to deliver municipal services. We aim to be an organization with a capable, diverse, engaged and adaptable workforce that can meet service level demands in an efficient and cost-effective manner.



Sustainable Service Delivery

We provide sustainable services for a thriving community.

We will ensure the long-term sustainability of municipal services by optimizing resources and delivering quality services with reliable infrastructure that meets the present and future needs of our community.



Modernization

We ensure continuous improvement.

We will modernize our municipal operations by optimizing our IT infrastructure, refining workflows, and improving records management, create a more efficient, responsive and innovative local government that is equipped to meet current and future challenges.



Land Use Planning

We plan for responsible growth and land stewardship.

We will guide the sustainable growth and development of Fort Smith through proactive land-use planning that balances economic opportunity, environmental stewardship and community well-being. We are committed to fostering collaboration and open dialogue with stakeholders and landowners.



Recreation

We foster active living and a vibrant community.

We will maintain and enhance diverse, accessible and engaging recreational opportunities that inspire active lifestyles, foster social connections and enhance the overall well-being of residents of all ages.